

# Parent Handbook

## Parental Code of Conduct



### Introduction

- The Stowe Group realises it is essential for the School and parents to work together to ensure the best outcomes for their son and/or daughter.
- All decisions made by the Group and the Schools within it are made with the best interests of the pupils at heart.
- Your support in these decisions is invaluable to allow for the relationship between School, Pupils and Parents to flourish and thrive.
- As well as working in partnership with parents it is vital that we all facilitate:
  - The creation of a safe, respectful and inclusive environment for pupils, Staff, parents and visitors.
  - Model appropriate behaviour for our pupils at all times.
  - Staff are held accountable to their respective Code of Conduct.
  - Pupils are held accountable via the Schools' behaviour policies and it is essential parents agree to these behaviours.

### Our expectations of parents and carers

We expect parents, carers and other visitors to:

- Respect the ethos, vision and values of our School.
- Work together within the best interests of our pupils.
- Treat all members of the School community with respect - setting a good example with speech and behaviour, both on and offline.
- Seek a constructive solution to all issues.
- Correct their own child's behaviour (or those in their care), particularly in public, where that behaviour could lead to conflict, aggression or unsafe conduct.
- Approach the right member of School Staff to help resolve any issues of concern.

### Behaviours that will not be tolerated on the School site and/or towards School Staff

- Disrupting, or threatening to disrupt, School operations (including events on the School grounds and sports team matches).
- Swearing, or using offensive language.
- Abusive, threatening or aggressive behaviour towards members of Staff, pupils or other parents.
- Sending abusive messages to another member of the School community, including via text, email or social media.
- Posting defamatory, offensive or derogatory comments about the School, its Staff or any member of its community, on social media platforms.

- Any aggressive behaviour (including verbally or in writing) towards another child or adult.
- Disciplining another person's child - please bring any behaviour incidents to a member of Staff's attention.
- Smoking/Vaping or drinking alcohol on the School premises (unless alcohol or smoking/vaping has been permitted at a specific event).
- Possessing or taking drugs (including legal highs).

### **Breaching the code of conduct**

If the School suspects, or becomes aware, that a parent has breached the code of conduct, the School will gather information from those involved and speak to the parent about the incident.

Depending on the nature of the incident, the School may then:

- Send a warning letter to the parent.
- Invite the parent into School to meet with a senior member of staff or the Head.
- Contact the appropriate authorities (in cases of criminal behaviour).
- Seek advice from the School's legal representatives regarding further action (in cases of conduct that may be libellous or slanderous).
- Ban the parent from the School site.

The Stowe Group will always respond to an incident in a proportional way. The final decision for how to respond to breaches of the Code of Conduct rests with the respective Heads of School.

The Head will consult the Chair of Governors before banning a parent from the School site.

Date: 02 April 2024

Next Review Date: 01 March 2025

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