

SCHOOL SHOP

PURCHASES OF MERCHANDISE (excluding tickets)

Your right to cancel

You have the right to cancel an order for merchandise (excluding tickets) from the point of ordering up until 2 weeks after you receive your merchandise. You then have a further 10 weeks to return the merchandise to us.

If an item is faulty then an exchange or full refund will be given, in accordance with your statutory rights.

Your right to a refund

We will refund in full within 14 days of receiving the merchandise back, provided that the merchandise is returned unused, undamaged and in its original packaging.

Stowe Enterprises Limited
Stowe House
Stowe School
Buckingham
MK18 5EH

Stowe Enterprises Limited: a company, registered in England, registered no: 1378711

VAT registration no: 294370048

The logo for Stowe Enterprises Limited, featuring the word "Stowe" in a light blue, elegant cursive script. The letters are fluid and interconnected, with a prominent flourish at the end of the 'e'.